


QUALITY MANAGEMENT SYSTEM MANUAL

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		PREPARED BY HMS	APPROVED BY CHMN

QUALITY POLICY

T. S. 'Rahaman' has in place a set of processes to ensure that quality will be experienced consistently across all aspects of training operations and which support the Institute in maintaining a cycle of continuous improvement and rising standards.

The aim is to enable the organization to meet customer requirements, deliver continual improvement and fully comply with legislative and regulatory requirement of the National and International Administrative Bodies, the International Convention on Standards of Training, Certification and Watch Keeping 1978 (as amended), and the International Standard ISO 9001:2015 regarding development, delivery, assessment and certification of various educational programmes and conduct training operations in safe environment.

T. S. 'Rahaman' strives to be the best provider of educational services in the Industry by advocating for equitable opportunities, representation of women in all fields alongside of men in seafaring.

Feedback is regularly sought from learners and ship-owners / managers with regard to training imparted at T. S. 'Rahaman'. This feedback is evaluated for corrective actions, if any.

The Quality Policy is made known to the employees, learners, sponsors and approving bodies by displaying it at prominent locations within the premises of Training Ship 'Rahaman' as well as its display on TSR website for the public at large to view.

Dated: 04-11-2024



Chairman