

# Sem VI Shipping Management

## Mock Test - MCQs

1. \_\_\_\_\_ is the right legitimized by organization which empowers a manager to make decisions, to use organizational resources, and to monitor and regulate the behavior of subordinates for the efficient performance of assigned work responsibilities. (1 points)

a	Jurisdiction
b	Power
c	Authority
d	Dominance

2. \_\_\_\_\_ is the synchronization and integration of activities, responsibilities, command and control structures to ensure that the resources of an organization are used most efficiently in pursuit of the specified objectives. (1 points)

a	Planning
b	Coordination
c	Systemization
d	Masterminding

3. Accomplishing something through other people that would not have happened if you were not there, and in today's world, that's less and less through command and control, and more and more through changing people's mindsets and hence altering the way they behave. This is the definition of \_\_\_\_\_ (1 points)

a	directorship
b	leadership
c	governorship
d	superintendentship

4. Orientation or Socialization can be conceptualized as a process made up of three stages namely 1) Pre-arrival Stage, 2) Encounter Stage and 3) \_\_\_\_\_ (1 points)

a	Metamorphosis Stage
b	Acclimatization stage
c	Modification stage
d	Transformation stage

5. \_\_\_\_\_ is a process by which entities review the quality of all factors involved in production. (1 points)

- |   |                      |
|---|----------------------|
| a | Quality scrutinizing |
| b | Quality monitoring   |
| c | Quality checking     |
| d | Quality control      |

6. \_\_\_\_\_ is the development of ideas about products, practices, services, or procedures that are novel and potentially useful to the organization. It takes time, hard work and mental energy. (1 points)

- |   |               |
|---|---------------|
| a | Innovation    |
| b | Originality   |
| c | Creativity    |
| d | Inventiveness |

7. The process of finding and hiring the best-qualified candidate (from within or outside of an organization) for a job opening, in a timely and cost-effective manner is called the process of (1 points)

- |   |             |
|---|-------------|
| a | selection   |
| b | placement   |
| c | recruitment |
| d | hiring      |

8. \_\_\_\_\_ is the use of information technology, people, and business processes to record, store and process data to produce information that decision makers can use to make day to day decisions. (1 points)

- |   |     |
|---|-----|
| a | MIS |
| b | MES |
| c | MOS |
| d | MAD |

9. \_\_\_\_\_ is a conscious process of systematic distribution of authority by the top management down the line to create operative levels and to make them autonomous in their functioning. (1 points)

- |   |                  |
|---|------------------|
| a | Distribution     |
| b | Delegation       |
| c | Disbursal        |
| d | Decentralization |

10. \_\_\_\_\_ means to decide the contents of a job. It fixes the duties and responsibilities of the job, the methods of doing the job and the relationships between the job holder (manager) and his superiors, subordinates and colleagues. (1 points)

- a Job design
- b Job profile
- c Job plan
- d Job description