



SIR MOHAMED YUSUF SEAMEN WELFARE FOUNDATION

Training Ship Rahaman

Student Satisfaction Survey

Overall Performance Survey Analysis

Introduction:

Training Ship Rahaman, Nhava accredited "B" grade by NAAC aims for excellence in academics, co-curricular activities, and an overall growth of students, faculty members, and stakeholders. The IQAC committee of the college is dedicated to making consistent efforts in the same direction. For the said purpose, the IQAC encourages the students, faculty members, and stakeholders to participate in various activities/programs and also undertakes many such initiatives with the same enthusiasm. In addition, it also takes regular feedback from students to ensure improvements wherever required and conducts student satisfaction surveys in order to assess the overall performance in the given academic year. This report will analyze the latter in a detailed manner starting from the objective of the survey, highlighting the research methodology used, illustrative analysis, and findings of the survey.

Research Methodology:

Overall Sample Size: Overall performance survey was conducted for all the students in Training Ship Rahaman, Nhava for which a total 301 students in BSc Nautical Science, BSc Maritime Hospitality Studies and BA Culinary Arts programs, 157 of whom were male students and 14 of whom were female students participated. This survey was posted on a Google Form that anyone may complete from anywhere. Students were advised to complete it honestly so that our institute can improve by preparing better action plan. The form will take 5 to 10 minutes to fill. The results of the survey will be used for improving the experience of college students. After eliciting required responses, the final part of the form remained open-ended to seek unique individual responses, if any, to have any other suggestion for improving college experiences.

Areas covered: The following areas were covered in the Student Satisfaction Survey:

1. Students Profile Gender- Age, Program, Class, Voter ID, ABC ID
2. Academic and Teaching
3. ICT
4. Examination
5. Extracurricular Activities
6. Mentoring process
7. Students Participation
8. Uniform, Hostel and Food
9. College Library
10. College Administration
11. Facilities
12. Placement

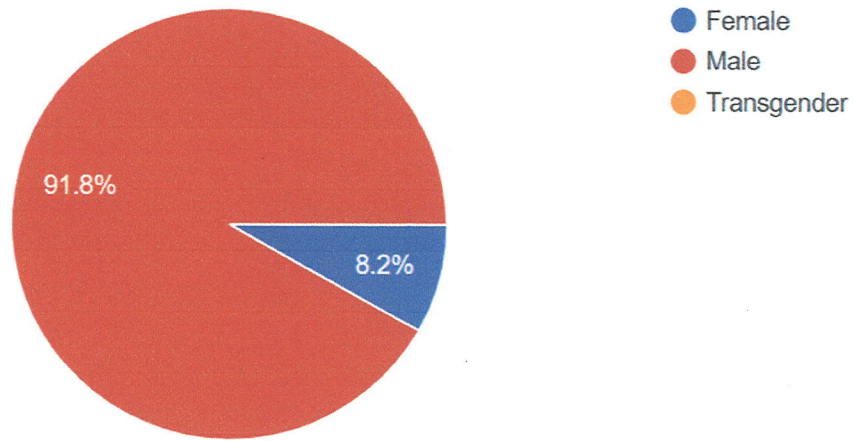



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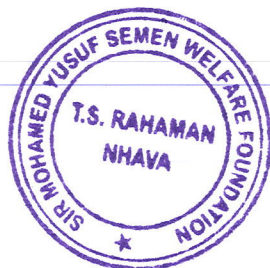
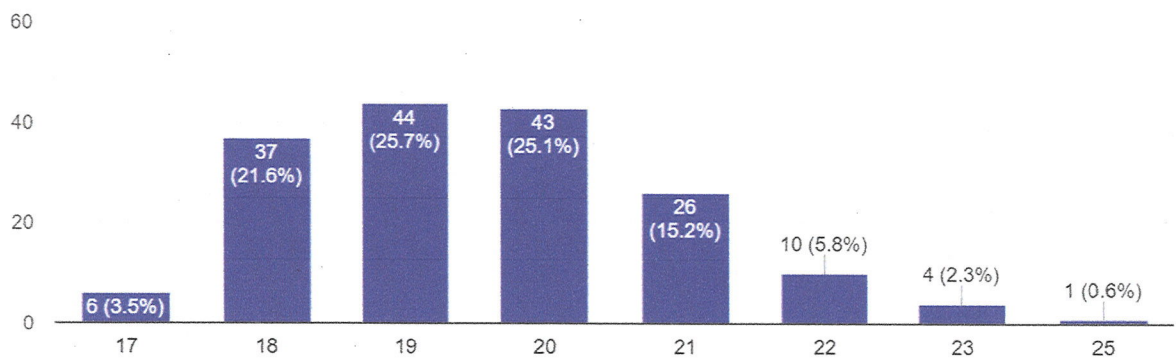
- 13. Maintenance
- 14. Discipline

Following are questions and responses:

1. Gender – Out of 301 students, 157 male students and 14 female students participated.

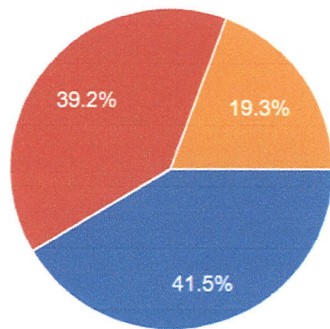


2. Age



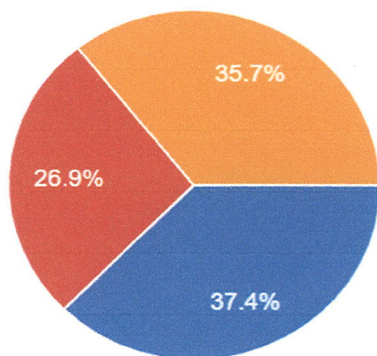
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3. What degree program are you pursuing now?



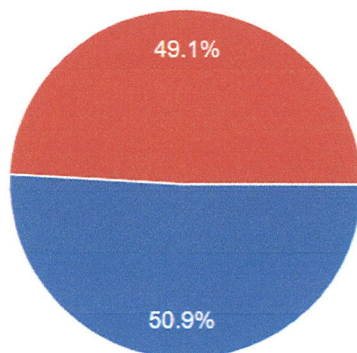
- B Sc Nautical Science
- B Sc Maritime Hospitality Studies
- BA Culinary Arts

4. Class in which studying now?



- First Year
- Second Year
- Third Year

5. Do you have voter ID?

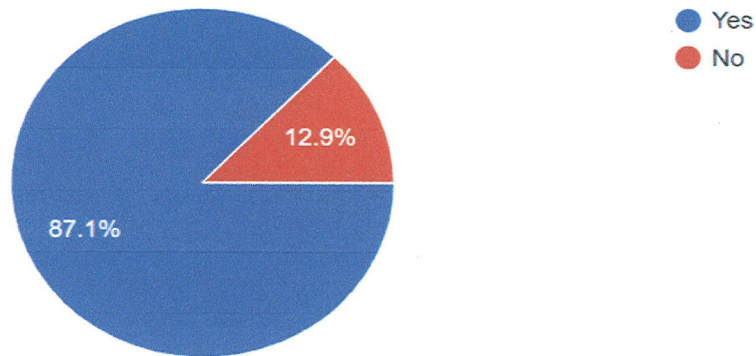


- Yes
- No



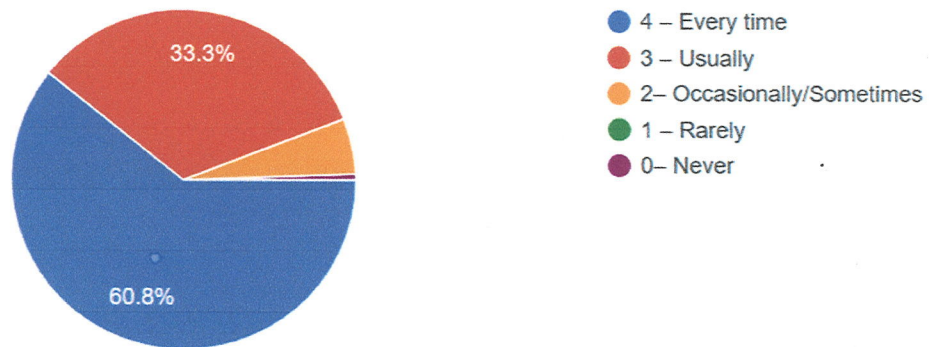
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6. Do you have ABC ID?

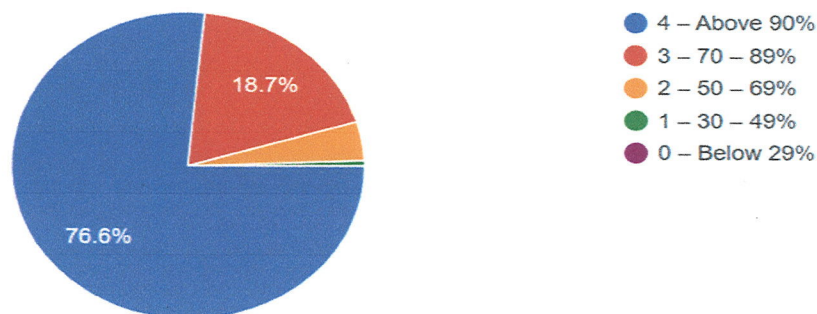


Academics

7. Teachers inform you about your expected competencies, course outcomes and program outcomes.

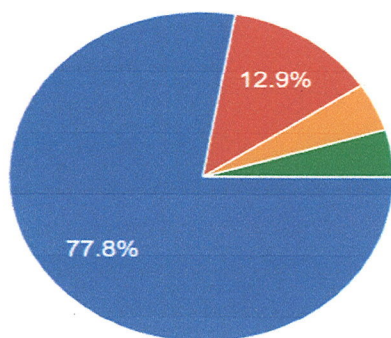


8. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?



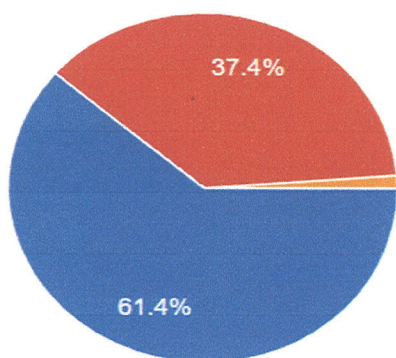
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9. How much of the syllabus was covered in the class?



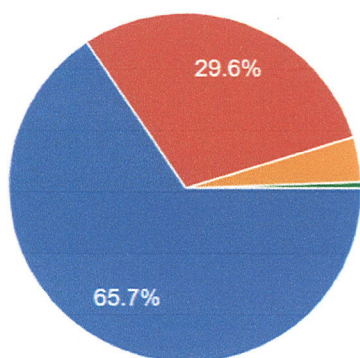
- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1 – 30 to 54%
- 0 – Below 30%

10. How well did the teachers prepare for the classes?



- 4 – Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

11. The institute/ teachers use student centric methods, such as experiential learning, participative learning, problem solving methodologies and illustrate the concepts through examples & applications for enhancing learning experiences.

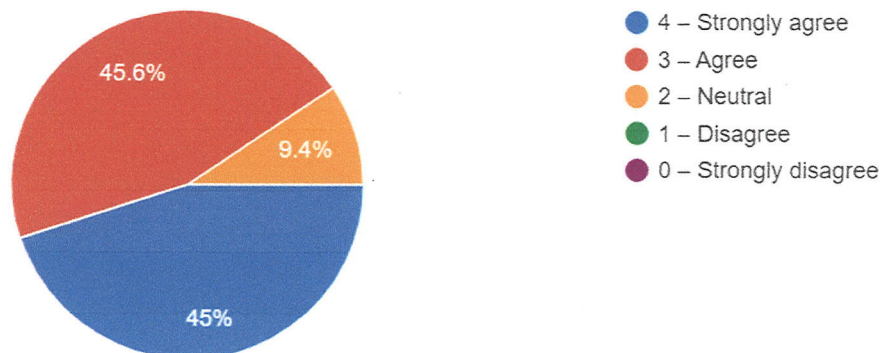


- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

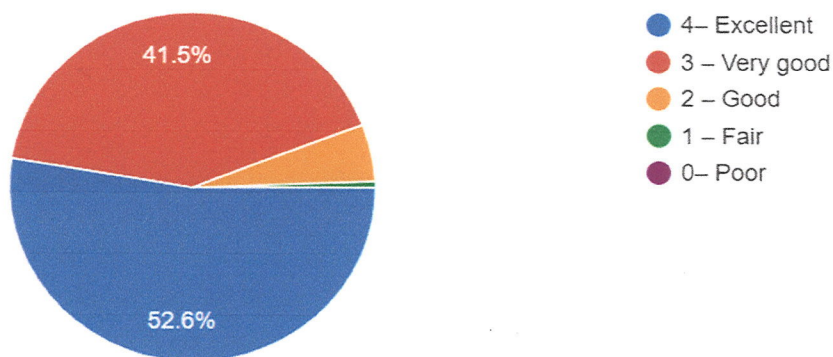


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12. To what extent does the current curriculum match industry requirement.

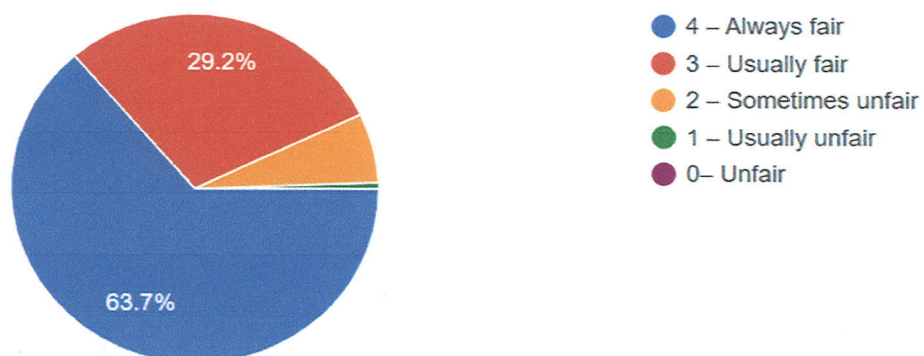


13. The teacher's approach to teaching can best be described as



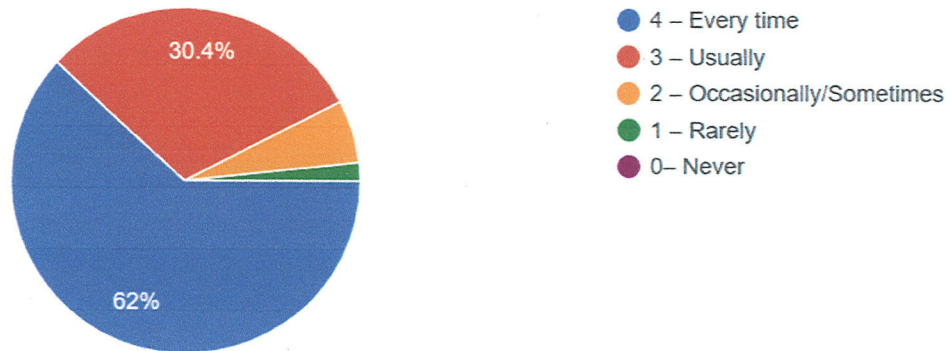
Examination

14. Fairness of the internal evaluation process by the teachers.



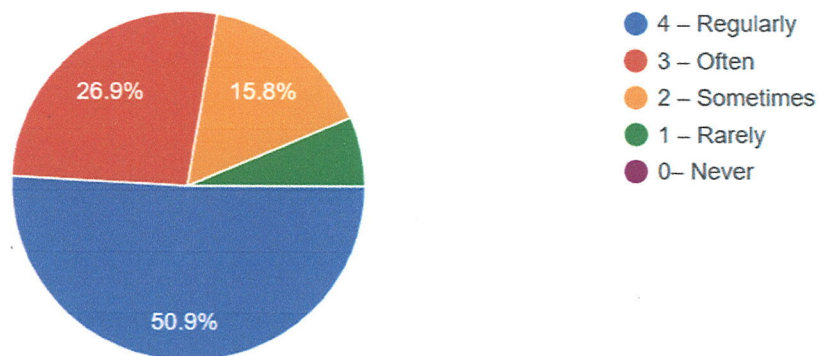
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15. Was your performance in assignments discussed with you?

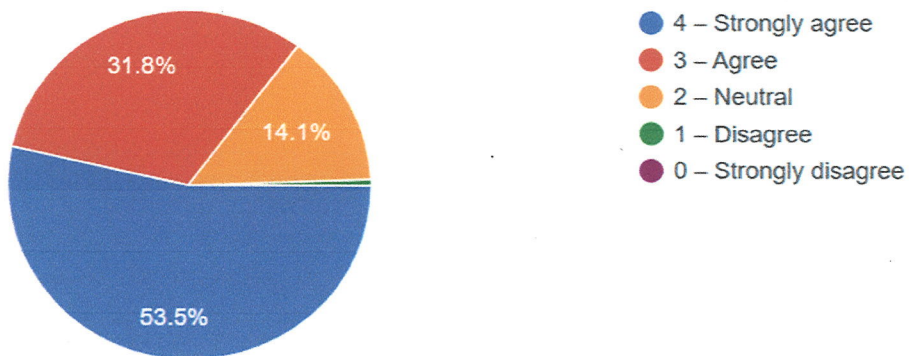


Extra-Curricular Activities

16. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

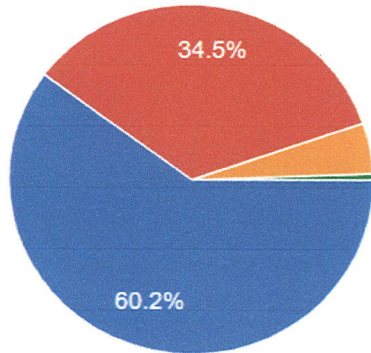


17. Teachers encourage you to participate in extracurricular activities like Industry Visit, etc.



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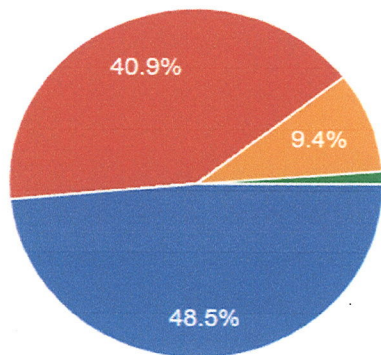
18. Efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

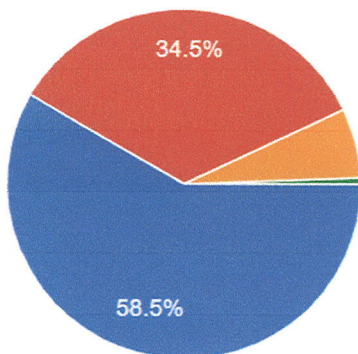
Mentoring Process

19. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

20. The institution provides multiple opportunities to learn and grow.

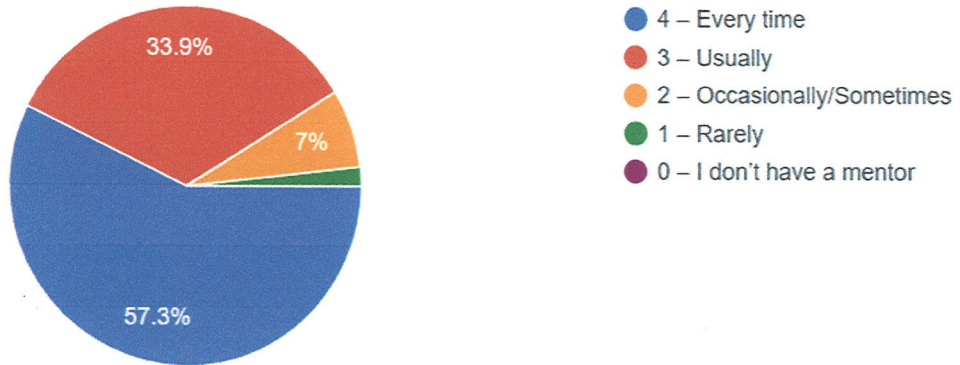


- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

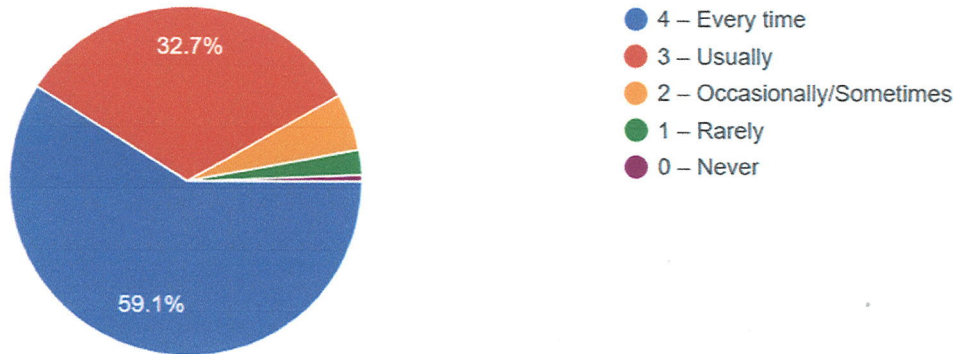


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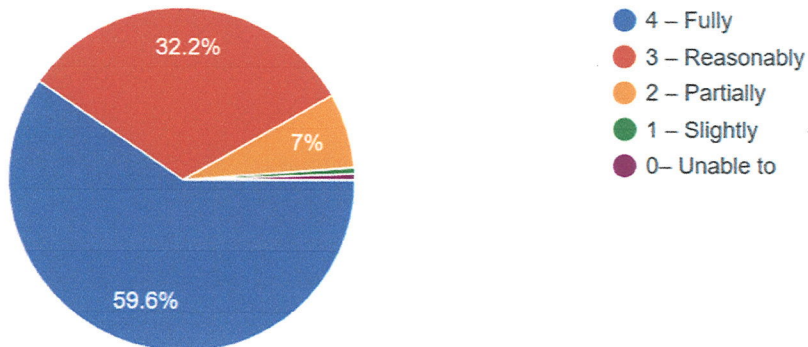
21. Your mentor conduct meeting regularly and does necessary follow-up with you.



22. Teachers are able to identify your weaknesses and help you to overcome them.



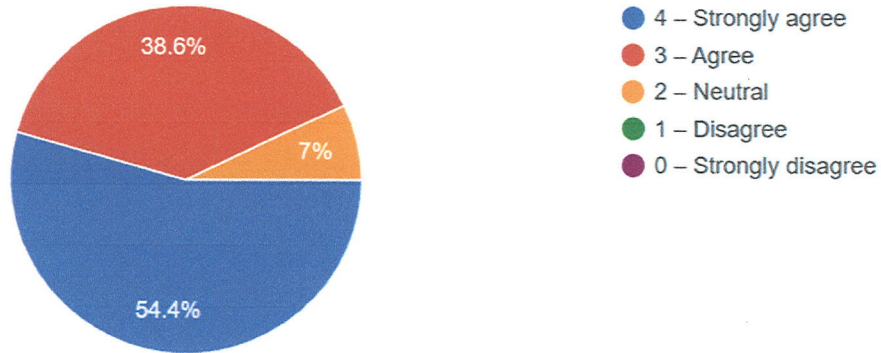
23. The teachers identify your strengths and encourage you with providing right level of challenges.



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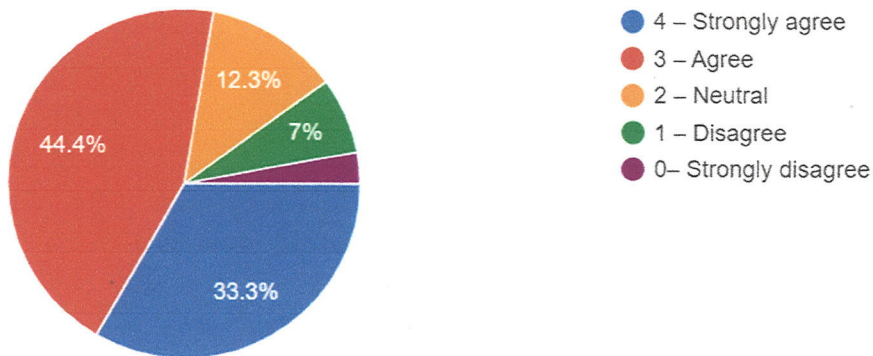
Students Participation

24. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

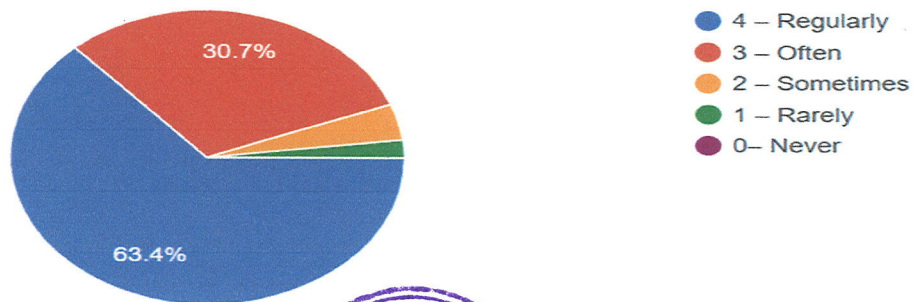


Hostel and Food

25. The institution makes efforts to quality improvement of the hostel, mess and its overall maintenance.

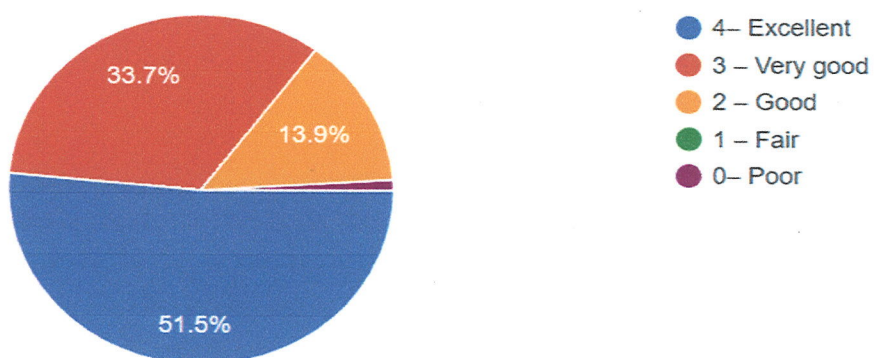


26. Does the college offer adequate opportunities and aid with respect to placement.

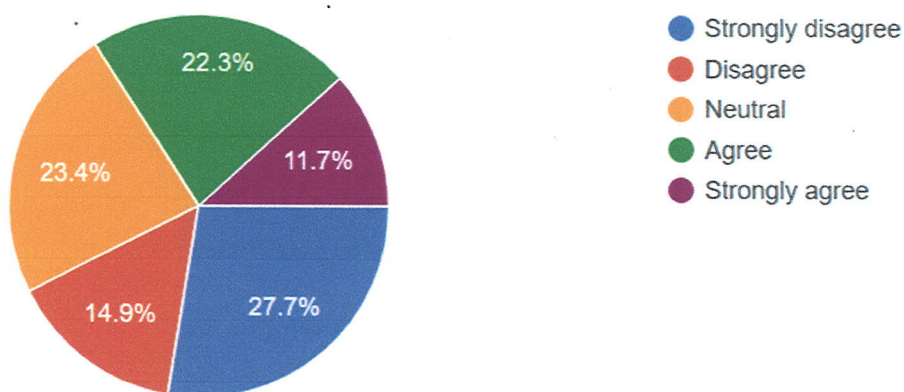


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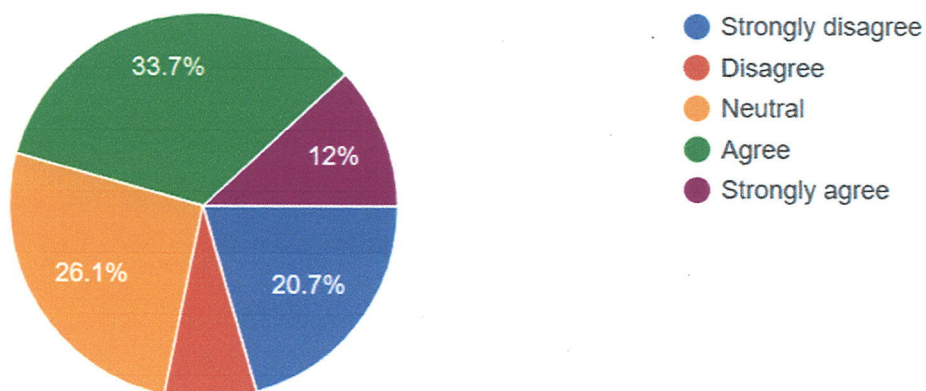
27. How would you rate the infrastructure and facilities of the college.



28. Are adequate internet and computer facilities provided by the college?

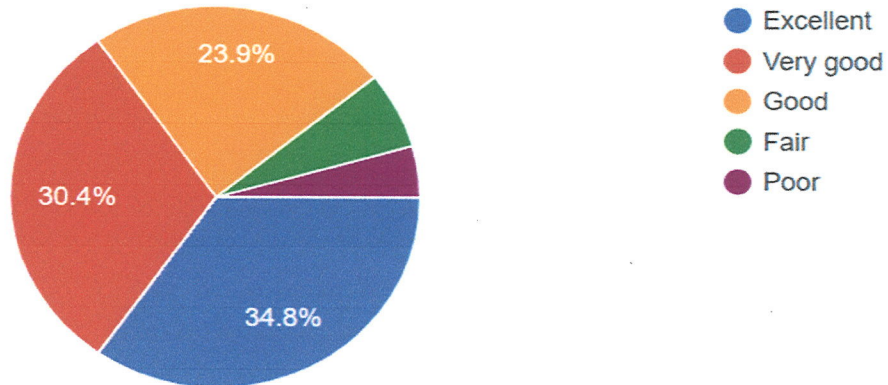


29. Are resources and books in the library relevant and easily accessible?

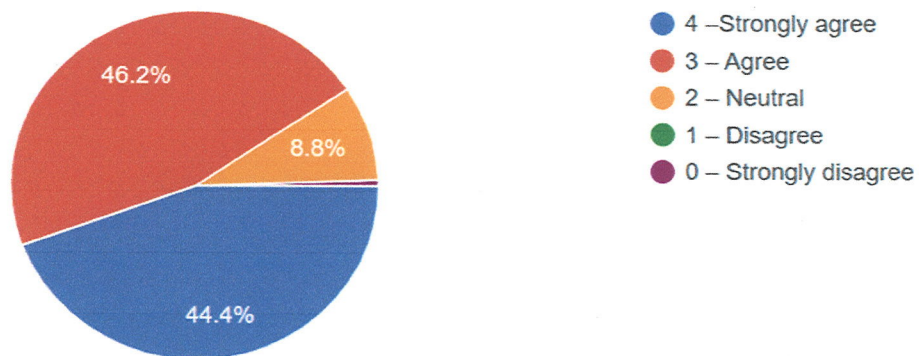



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30. How would you rate opportunities for holistic development through participation in events, clubs and forums offered by the college?



31. The overall Institutional Performance is very good.



32. Give three observations / suggestions to improve the overall institute performance.

1. Good –

- All over the institute experience is too good.
- The institute is great the way it is.
- Everything is perfect
- Excellent institute
- Everything is very well over here.

2. Academics –

- Cancel self-study.
- Practical lessons should be more
- The Institute is very well furnished and study materials which are provided are best.



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- d) students should get more time for comfort study.
 - e) Proper furniture in classrooms for facilitated focused learning.
 - f) Regularly assess & update curriculum
 - g) Use better graphics and visual media to engage students well
 - h) Need shore-leave from Saturday Evening.
 - i) Had a good learning experience and whether the subjects were explained well.
 - j) The teacher interacts with students and the teaching is a two-way interaction.
 - k) Mixology Cocktail Making
 - l) Leniency in punishments,
3. Extracurricular –
- a) Plz organized annual social Gathering and Days
 - b) College trips.
 - c) More field visit.
 - d) Sports should be conducted. Only few sports are taking place such as cricket and football.
 - e) Institute should offer more indoor and outdoor game for stress relief and body fitness.
 - f) University of Mumbai sports competition.
 - g) Swimming lessons must be followed accordingly
 - h) Picnic or outdoor activity as a mean of recreation.
 - i) Initiate group discussions among students
 - j) More Engagement with Social Work.
 - k) Trekking and picnic can be inculcated in duration of course,
 - l) Add some camps or educational trips.
4. Mentoring -
- a) The teacher is encouraging students to participate in extracurricular activities.
 - b) Mentors should motivate the students and provide them with tips and help regarding the industry.
5. Facilities –
- a) Improve hospital facilities.
 - b) Improve/renovate Gymnasium
 - c) Gym work is under construction from many past time. So it's request to start as early as possible
 - d) UPI in the canteen
 - e) Online payment to be started at the canteen and campus hospital
 - f) Need a gym, nature friendly area or garden where to spend the leisure time.
 - g) Install wifi in hostel
 - h) More Street lights
 - i) Canteen has to be open on Sundays for students staying in institute instead we should shut it on any other working day when there are least visits for canteen
 - j) Online payments should be made available in the canteen as sometimes we even have to pay a tax of rupees 25 in atm on withdrawal of even 100...also sometimes atm is shut or not in working conditions or something...cash (100 rupees notes)



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are not available. Only because the canteen worker who is currently a lady, faces problems with online transactions doesn't mean that every cadet shall face these problems

- k) Hospital – Make something good for non veg and please make sure students health by giving them sports compulsory and one more give students rest if they are weak in hostel,, in hospital they will give only paracetamol and tell you are okay and help students to eat fruits.

6. Uniform, Hostel and Food -

- a) I would Like to have warm water supply in the hostels,
- b) Improve Sunday food quality.
- c) Improve veg food quality
- d) Improve mess food, change in menu is required - Need of new cyclic menu in mess
- e) Hard water not suitable for dermal health. (Hence, should be improved).
- f) Please make hot water available for drinking and for bathing in Sarang hostel
- g) Change timing. Water, mess food, canteen time
- h) To improve drinking water - Water facility,
- i) Uniform quality
- j) Improve the hostel hygiene there is need to be pest control
- k) Better environment

7. Placement –

- a) Job guarantee - Placement

8. Administration –

- a) Behavior of warden is not equal with all students
- b) Regular training and development programs can help faculty members upgrade their skills and knowledge.
- c) Foster a strong feedback culture.
- d) Warden's behavior should be polite.
- e) Faculty members are really very nice
- f) The faculty of the college is also very good
- g) Better teachers
- h) Mess Staff Behavior can be improved
- i) The institutions should request hostel wardens to at least listen to students perspective when any issue or argue, rather than just implying judgement.

9. Maintenance –

- a) It takes time for maintenance.
- b) Construction work needs to be finished.
- c) The water coolers must be inspecting every week and clean accordingly
- d) Room Maintenance Should be checked
- e) Renovation of hostel - Hostel improvement
- f) Improve football ground
- g) Personal opinion. that the clean ship equipment like mops should be modernized for effective and fast clean ship



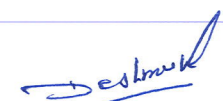
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10. Discipline –

- a) Take more care about discipline.
- b) Overnight Shore Leave
- c) About the shore leave it should be allowed multiple times cause what if the person want to go out for a work and it doesn't happen but he have to go tomorrow but he is not allowed then he directly had to go on next shore leave
- d) The institutions should either ask faculties to give minimal work on Thursday, which remains incomplete due to movie night or they should at least let those student be in hostel who want to complete their work.

11. No suggestion -10




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