# **Privacy Policy and Terms of Service**

This legal notice pertains to web site "<u>www.tsrahaman.org</u>" hereinafter referred to as "T.S. Rahaman" or "this Web site" or "this site".

#### Welcome

This site is owned by Sir Mohamed Yusuf Seamen Welfare Foundation Trust, hereinafter referred to as "Foundation". The terms "Foundation" and "T.S. Rahaman" have been used interchangeably in this site. Foundation would like to safeguard the information you provide to us about yourself. This Privacy Policy is designed to tell you about our practices regarding collection, use, and disclosure of information that you may provide via this site. Please be sure to read this entire Privacy Policy before using, or submitting information, to this site. Use of this site constitutes your consent to our Privacy Policy.

# **Intellectual copyright**

All information displayed, transmitted or carried on <a href="www.tsrahaman.org">www.tsrahaman.org</a> is protected by copyright and other intellectual property laws. You may not, under any circumstances, modify, publish, distribute, repost, perform, display or in any way commercially exploit any of the content on this web site.

### **Your Consent**

By using this site, you agree with the terms of this Privacy Policy. Whenever you submit information via this site, you consent to the collection, use, and disclosure of that information in accordance with this Privacy Policy.

### **Active Information Collection**

Like many Web sites, this site actively collects information from its visitors by permitting you to communicate directly with us via e-mail and feedback forms. Some of the information that you submit may be personally identifiable information (that is, information that can be uniquely identified with you, such as your full name, address, e-mail address, phone number, and so on). Some areas of this site may require you to submit information in order for you to benefit from the specified features (such as newsletter subscriptions, order processing, submitting a resume). You will be informed at each information collection point what information is required and what information is optional.

#### **Passive Information Collection**

As you navigate through a Web site, certain information can be passively collected (that is, gathered without your actively providing the information) using various technologies and means, such as navigational data collection.

This site may use Internet Protocol (IP) addresses. An IP Address is a number assigned to your computer by your Internet service provider so you can access the Internet and is generally considered to be non-personally identifiable information, because in most cases an IP address is dynamic (changing each time you connect to the Internet), rather than static (unique to a particular user's computer). We may use your IP address to diagnose problems with our server, report aggregate information, determine the fastest route for your computer to use in connecting to our site, and administer and improve the site.

### Use and Disclosure of Information

Except as otherwise stated, we may use your information to improve the content of our site, to customize the site to your preferences, to communicate information to you (if you have requested it), for our marketing and research purposes (could be on users demographics, interests and behavior), and for providing you with the latest information for direct marketing purposes where we think you may be interested in the products and services of some of our affiliates or third parties.

If you provide personally identifiable information to this site, we may combine such information with other actively collected information unless we specify otherwise at the point of collection. We will take reasonable measures to prevent personally identifiable information from being combined with passively collected information, unless you consent otherwise.

Foundation may disclose your personally identifiable information to other affiliates that agree to treat it in accordance with this Privacy Policy. In addition, we may disclose your personally identifiable information to third parties, located in India and/or any other country, but only

- (i) to contractors we use to support our business (e.g., fulfillment services, technical support, delivery services, and financial institutions), in which case we will require such third parties to agree to treat it in accordance with this Privacy Policy;
- (ii) in connection with the sale, assignment, or other transfer of the business of this site to which the information relates, in which case we will require any such buyer to agree to treat it in accordance with this Privacy Policy; or
- (iii) where required by applicable laws, court orders, or government regulations. In addition, we will make full use of all information acquired through this site that is not in personally identifiable form.

#### **Links from Other Web Sites**

Web sites that have links on our site may collect personally identifiable information about you. The data protection practices of those Web sites linked to Foundation are not covered by this policy statement. You are advised to check the data protection policies of these third party Web sites yourself before using those sites.

# **Security**

We take reasonable steps to protect your personally identifiable information as you transmit your information from your computer to our site and to protect such information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction by deploying SSL for all financial transactions. However, no data transmissions over the internet can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot ensure or warranty the security of any information you transmit to us via the internet, and you do so at your own risk. Once we have received your transmission, we will use our best efforts to ensure its security on our systems.

#### **Disclaimer**

The materials on this Web site may contain inaccuracies and typographical errors. Foundation does not warrant the accuracy or completeness of the data or materials or the reliability of any advice, opinion, statement or other information displayed or distributed through this Web site. You acknowledge that any reliance on any such opinion, advice, statement, memorandum, or information shall be at your sole risk. Foundation reserves the right, in its sole discretion, to correct any error or omission in any portion of the site. Foundation may make any other changes to the site, the materials and the products, programs, services or prices described in this Web site at any time without notice.

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## **Other Terms**

- 1. Credit Card orders will commence on receiving the authorization from the credit card company.
- 2. Orders once placed cannot be terminated or transferred.

#### **How to Contact Us?**

If you have any questions, comments, or concerns about this Privacy Policy or the information practices of this site, please use "contact us" link on this Web site.

# **Changes to This Privacy Policy**

If this Privacy Policy changes, the revised policy will be posted on this site. Please check back periodically, and especially before you provide any personally identifiable information.

#### CANCELLATION POLICY

- 1. Securing a reservation with your deposit of online payments means you accept the terms and conditions of our cancellation Policy.
- 2. Cancellation made 60 days before the date of course will receive a 90% refund.
- 3. Cancellation made between 60 to 30 days before the commencement course will receive 50% refund of the fees paid or option of a credit, which is valid for 6 months from the cancellation date.
- 4. Cancellation made from 30 to 15 days before the commencement course will receive a 30% refund of the fees paid.
- 5. Cancellations made less than 14 days before the commencement course will forfeit the fees paid.
- 6. All refunds are payable after receiving a written application to the "Principal", the refund will be processed by Accounts department after getting written approval from "Principal" within 3 working days either by cash/cheque/DD/neft.
- 7. We do not issue refunds or credits on account of flight cancellations under any circumstances. You may take out travel insurance to protect yourself against such eventualities.
- 8. Refunds or credits will not be issued if the participant wishes to leave before completion of the course.
- 9. Any request for change of course dates must be received not less than 30 days prior to commencement of the course through email. Changes are subject to availability of seats. If there is no availability, a credit will be issued, which can only be used for the same course at another date or for a different course subject to availability within next six months from the date of cancellation.

10.GST, if applicable will not be refunded.