

SAMPLE QUESTION BANK
ACCOMMODATION AND FACILITIES MANAGEMENT

**T. Y. B. SC. MARITIME HOSPITALITY STUDIES- VI SEMESTER END
EXAMINATION SEPT/OCT 2020
ACCOMMODATION AND FACILITIES MANAGEMENT**

First Section –

Candidate Full Name:

Semester:

- VI Semester

Program Category / Name

- T. Y. B. Sc. Maritime Hospitality Studies

Exam Seat No:

PRN No:

Date:

Contact No:

Email ID:

Are you Differently Abled?

- Yes
- No

Second Section

1. Passengers Service Order is abbreviated as -
 - A. PSP
 - B. SPO
 - C. PSO
 - D. OSP

2. Percentage of total number of cancellations as against total number of reservations is called as-
 - A. Cancellation percentage
 - B. Reservation percentage
 - C. Occupancy percentage
 - D. Vacant Room percentage

3. Productivity refers to the measure of –
 - A. the activity
 - B. no activity

- C. Extra activity
 - D. Less activity
4. Making the very best use of product is called as-
 - A. Room management.
 - B. Store management.
 - C. Service management.
 - D. Yield management.
 5. Another important factor which means 'different room rate for different segments of market' is called as-
 - A. market segment pricing
 - B. market development
 - C. marketing management
 - D. Strategic technique
 6. Abbreviation use for Check Out in hotel is-
 - A. O/C
 - B. C/O
 - C. C
 - D. O
 7. Abbreviation use for Early Make-up in hotel is-
 - A. ME
 - B. EM
 - C. OOO
 - D. EMU
 8. Which flower arrangement's size is 4 inches height, width, and depth maximum?
 - A. C shape flower arrangement
 - B. Round shape flower arrangement
 - C. U shape flower arrangement
 - D. Miniature flower arrangement
 9. Which flower arrangement stand at least 3 ft high?
 - A. C shape flower arrangement
 - B. Grand display flower arrangement
 - C. Round shape flower arrangement
 - D. U shape flower arrangement
 10. European style flower arrangement spread from which country?
 - A. Germany
 - B. Holland
 - C. America
 - D. India

11. Abstract flower arrangement is also called as-
 - A. Grand display flower arrangement
 - B. Free style flower arrangement
 - C. Miniature flower arrangement
 - D. Indian flower arrangement

12. Laundry agents is also called as-
 - A. Linen
 - B. Laundry equipment
 - C. Laundry aids
 - D. Uniforms

13. Items found in pockets are delivered back to the guests along with the-
 - A. Laundry
 - B. Food
 - C. Room cleaning
 - D. Room service

14. Cold face towels are offered to guests on arrival at a hotel or restaurant to wipe the face in-
 - A. hot and humid climates.
 - B. rainy days
 - C. cold climates.
 - D. emergency

15. Which is the executive housekeeper's most important management function? -
 - A. Room allotment
 - B. Laundry handling
 - C. Room cleaning
 - D. Planning

16. The number of the purchasing units that are based up between the time that a supply order is placed and the time that the order is received in hand is called as-
 - A. lead-time quantity
 - B. Par stock
 - C. Safety stock
 - D. Nil stock

17. The number of the purchase units that must always be on hand in case of the emergencies is called as-
 - A. Lead time quantity
 - B. Safety stock level
 - C. Actual purchase
 - D. Purchase quantity

18. Items used to keep the flowers, foliage, and stems in place within a container is called as-
- A. Mechanics
 - B. Equipment
 - C. Containers
 - D. Bases
19. Floral foam is also called as-
- A. Oasis
 - B. Foam
 - C. Pin holders
 - D. Chicken wire
20. What is meaning of Ikebana in Japanese?
- A. Making room live
 - B. Making hotel live
 - C. Making flowers live
 - D. Making housekeeping live
21. In Ikebana flower arrangement, line facing and looking towards heaven represents-
- A. man
 - B. heaven
 - C. earth
 - D. sun
22. Which style of flower arrangement was pioneered by an eighteenth-century painter, William Hogarth?
- A. Round shape flower arrangement
 - B. U shape flower arrangement
 - C. S shape flower arrangement
 - D. C shape flower arrangement
23. The stocks of purchased operating goods held for future use in housekeeping operations is called as-
- A. Accounting
 - B. Documentation
 - C. Inventory
 - D. Record
24. Information Technology is abbreviated as-
- A. TI
 - B. CA
 - C. IT
 - D. CS

25. Analyses of the tasks, equipment, and time taken to do specific jobs is called as-
- A. Hotel management
 - B. Culinary art
 - C. Work studies
 - D. Planning